

Date: \_\_\_\_\_ Warranty No: \_\_\_\_\_ Distributor: \_\_\_\_\_

**SATIN ACRYLIC COATED TILE WARRANTY FOR NEW ZEALAND USE ONLY**

*(Manufactured from Zinalume only)*

To the Purchaser Named Hereunder: \_\_\_\_\_

Address: \_\_\_\_\_

Tile warranty by Ross Roof Group Limited (hereinafter called the Company).

**(a) Weather Security Warranty**

The Company warrants that each Zinalume roofing tile comprised in the roof fitted to the purchaser's property described above will carry a 50 year pro-rata weatherproof warranty. This warranty is a full 25-year weatherproof warranty plus a diminishing pro-rata weatherproof warranty for the subsequent 25 years. Should any tile not remain weatherproof over this period the Company may at its option repair or replace the tile. The Company's obligation under this section of warranty shall be limited to the cost of the remedial work during the first 25 years following the date of this warranty, and thereafter shall be limited to sharing the costs with the purchaser based on the schedule on the reverse of this warranty.

**(b) Surface Coating Warranty**

If during a period of 15 years from the date of this warranty, the surface coatings of the tile deteriorates to the extent that in the Company's reasonable opinion the appearance of the roof is substantially affected, then the Company will at its option either repair the roof or apply the Company's surface coating to the roof. The Company's obligation under this surface warranty shall be limited to the cost of the remedial work during the first five years following the date of this warranty, and thereafter shall be limited to the sharing of costs with the purchaser based on the schedule on the reverse side of this warranty.

**(c) Metrotile Vents Warranty**

The Company carries a 25-year warranty for its vents. Should any vent not remain weatherproof over this period the Company may at its option repair or replace the vent.

**(d) Installation Warranty by the Installation Contractor**

The installation contractor warrants that defects in the purchaser's roof arising within five years of the date of this warranty and caused by faulty workmanship in the fitting of the roof shall, within a reasonable time, be made good by the installation contractor and without cost to the purchaser.

**(e) Terms and Conditions of the Tile and Installation Warranties:**

- (i) The warranties shall only apply if the purchaser has made full payments for the supply and fitting of the roof and thereafter will extend to subsequent owners of the property.
- (ii) The warranties shall only apply where the defect is a direct result of a manufacturing defect or faulty workmanship in fitting of the roof. (For example, damage caused by walking on the roof by the owner or any other persons such as plumbers, TV repairmen, electricians, painters etc. following the correct fitting of the roof, or any defects in the structure on which the roof is fitted, is not covered by the warranty.)
- (iii) The Company by virtue of these warranties shall not be liable for any consequential, indirect or special damage or loss of any kind whatsoever beyond the period that the Company is liable to the consumer under the Consumer Guarantees Act 1993.
- (iv) As colour variations may exist in tiles manufactured at different times the Company and installation contractor reserve the right to repair or replace tiles in a colour similar to the original.
- (v) The warranties shall not apply if any work, except temporary emergency work, is done other than under the supervision of or subject to the inspection and approval of the Company.
- (vi) The Company gives no warranty if during installation of the roof skill saws, abrasive discs or hacksaws are used to cut tiles except as directed in fixing instructions issued by the manufacturer of the tiles.
- (vii) The surface coating warranty shall not apply where the growth of organic matter such as moss or lichen occurs on the roof. Organic matter, if left unchecked, may damage the surface of any roofing or cladding product.
- (viii) Any remedial work carried out under this warranty shall not extend the term of warranty.
- (ix) This warranty does not in any way limit the rights of the consumer or limit the obligations of the Company under the Consumer Guarantees Act 1993

**(f) Special Note:**

If rainwater is to be collected from this roof and intended for drinking, the system must be disconnected for three good rainfalls or thoroughly hosed down before reconnecting.

**How to care for your roof:**

1. You should not walk on your roof unless absolutely necessary. If you do need to walk on your roof, to avoid denting or causing other damage to your roof, you should, firstly wear soft-soled shoes and secondly place your feet on the lowest point of the tile at the front edge.
2. Metrotile roofs must be washed down regularly with fresh water especially those areas sheltered by the eaves overhang of a higher roof. In areas near the sea, where salt deposits are noticeable on windows and similar surfaces, or near areas of industrial pollution, washing down should be carried out every 2-3 months. In other areas, washing down every 6 months should suffice.
3. All organic growth such as moss, mould, algae, lichen or other organic growth can damage the surface coating of your Metrotile roof and must be removed with chemical cleaners as recommended by Metrotile in order for your warranty to be valid – refer to section (d) (vii). Metrotile recommends to chemically clean the roof within a 3 year time period of your roof being installed and thereafter once every 2-3 years to maintain a good appearance and prevent the growth of moss, mould, algae, lichen or other organic growth. Metrotile recommends the use of MossBoss to chemically clean your roof.

<b><u>Clause (a)</u></b>				
<b><u>Weather Security Pro Rata Warranty Schedule</u></b>				
Year	Company		Purchaser (Owner)	
	Contribution	%	Contribution	%
1 to 26	"	100%	"	0%
27	"	96%	"	4%
28	"	92%	"	8%
29	"	88%	"	12%
30	"	84%	"	16%
31	"	80%	"	20%
32	"	76%	"	24%
33	"	72%	"	28%
34	"	68%	"	32%
35	"	64%	"	36%
36	"	60%	"	40%
37	"	56%	"	44%
38	"	52%	"	48%
39	"	48%	"	52%
40	"	44%	"	56%
41	"	40%	"	60%
42	"	36%	"	64%
43	"	32%	"	68%
44	"	28%	"	72%
45	"	24%	"	76%
46	"	20%	"	80%
47	"	16%	"	84%
48	"	12%	"	88%
49	"	8%	"	92%
50	"	4%	"	96%
51 - thereafter	"	0%	"	100%

<b><u>Clause (b)</u></b>				
<b><u>Satin Surface Coating Pro Rata Warranty Schedule</u></b>				
Year	Company		Purchaser (Owner)	
	Contribution	%	Contribution	%
1 to 5	"	100%	"	0%
6	"	90.9%	"	9.1%
7	"	81.8%	"	18.2%
8	"	72.7%	"	27.3%
9	"	63.6%	"	36.4%
10	"	54.6%	"	45.5%
11	"	45.5%	"	54.6%
12	"	36.4%	"	63.6%
13	"	27.3%	"	72.7%
14	"	18.2%	"	81.8%
15	"	9.1%	"	90.9%
16 - thereafter	"	0%	"	100%